

Te Poari ā-Rohe o Franklin
Te Rīpoata ā-Tau 2018/2019

Franklin

Local Board Annual Report 2018/2019



Mihi

Tēnā, kia hōea e au taku waka mā ngā tai mihi
o ata e uru ake ai au mā te awa o Tāmaki
ki te ūnga o Tainui waka i Ōtāhuhu.
I reira ka tōia aku mihi ki te uru ki
te Pūkaki Tapu o Poutūkeka,
i reira ko te pā i Māngere.
E hoe aku mihi mā te Mānukanuka o Hoturoa
ki te kūrae o Te Kūiti o Āwhitu.
I konā ka rere taku haere mā te ākau ki te
pūaha o Waikato, te awa tukukiri o ngā tūpuna,
Waikato Taniwha Rau, he piko he taniwha.
Ka hīkoi anō aku mihi mā te taha whakararo mā
Maioro ki Waiuku ki Mātukureia,
kei konā ko ngā pā o Tāhuna me Reretewhioi.
Ka aro whakarunga au kia tau atu ki Pukekohe.
Ka tahuri te haere a taku reo ki te ao
o te tonga e whāriki atu rā mā runga i ngā hiwi,
kia taka atu au ki Te Paina,
ki te Pou o Mangatāwhiri.
Mātika tonu aku mihi ki a koe Kaiaua
te whākana atu rā ō whatu mā Tikapa Moana
ki te maunga tapu o Moehau.
Ka kauhoetia e aku kōrero te moana ki Maraetai
kia hoki ake au ki uta ki Ōhūiarangi,
heteri mō Pakuranga.
I reira ka hoki whakaroto ake anō au
i te awa o Tāmaki
mā te taha whakarunga ki te Puke o Taramainuku,
kei konā ko Ōtara.
Kātahi au ka toro atu ki te Manurewa a Tamapohore,
kia whakatau aku mihi mutunga
ki runga o Pukekiwiriki.
Kei raro ko Papakura ki konā au ka whakatau.

Let this vessel that carries my greetings
travel by way of the Tāmaki River
to the landing place of Tainui canoe at Ōtāhuhu.
There, let my salutations be borne across
the isthmus to the Pūkaki Lagoon
and the community of Māngere.
Paddling the Manukau Harbour
we follow the Āwhitu Peninsula to the headland.
From there we fly down coast to the
Waikato River mouth,
sacred waters of our forebears.
Coming ashore on the northern side at
Maioro we head inland to Waiuku and Mātukureia,
there too are the pā – Tāhuna and Reretewhioi.
Heading southward I come to Pukekohe.
My words turn to follow the ancient ridgelines
along the southern boundary,
dropping down into Mercer and
Te Pou o Mangatāwhiri.
My greetings reach you at Kaiaua
who gazes across Tikapa Moana
to the sacred mountain, Moehau.
Taking to the sea, my remarks travel to Maraetai
and then to Ōhūiarangi,
sentinel to Pakuranga.
There we follow again
the Tāmaki River
to Te Puke o Taramainuku,
Ōtara is there.
From here I reach for Manurewa
until my greetings come to rest
on Pukekiwiriki.
Below lies Papakura, and there I rest.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Franklin Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Franklin Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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Market Day

He kōrero mai i te heamana From the chairperson



I am pleased to report we've made good progress meeting our local board plan 2017 objectives and completing our 2018/2019 Local Board Agreement.

Our efforts to enhance and protect our environment have continued with an emphasis on enabling local communities to leverage from, and contribute to regional and national programmes. For example, the Pest Free Franklin programme has created a network of pest control on private land that complements the regional programme.

We've progressed the Hunua Trail concept, receiving accreditation from NZTA for Heartland Ride status within Nga Haerenga, the NZ Cycle Trail and endorsement from Auckland Council. We want this to be an important visitor attraction and connection delivering local business, cultural, recreational and environmental opportunities.

This year, we completed coastal remediation and improvement projects including Sandspit Reserve Waiuku and Clarks Beach, and ongoing work at Beachlands, Kawakawa Bay, Orere and on the Awhitu Peninsula. Our vast western and eastern coastlines and the challenges associated with climate change continue to be of concern.

The board continues to invest in, and advocate strongly for, investment in rural road safety, roading improvements and better transport connections. We've engaged with NZTA, Auckland Transport and the Supporting Growth alliance on key projects that will service the south.

We've had input from a wide range of contributors in planning for the growth of Pukekohe-Paerata and Drury-Opaheke, and into the business case of the Panuku-led "unlock Pukekohe" project. This work will inform the inevitable transformation of these areas over time and it has been a privilege to see first-hand the depth of thought and careful consideration that will inform the final plans and growth moving forward.

Whether it's through transformational thinking or environmental service, the Franklin Local Board thanks our communities and the people who serve them for another productive year. We look forward to another year of progress over 2019/2020.

Angela Fulljames
Chair, Franklin Local Board

Te Poari ā-Rohe o Franklin Franklin Local Board



Your board

(L to R): Malcolm Bell, Murray Kay, Amanda Hopkins, Brendon Crompton, Sharleen Druyven, Niko Kloeten, Andrew Baker (Deputy Chair), Angela Fulljames (Chair), Alan Cole.



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Franklin projects and improvements

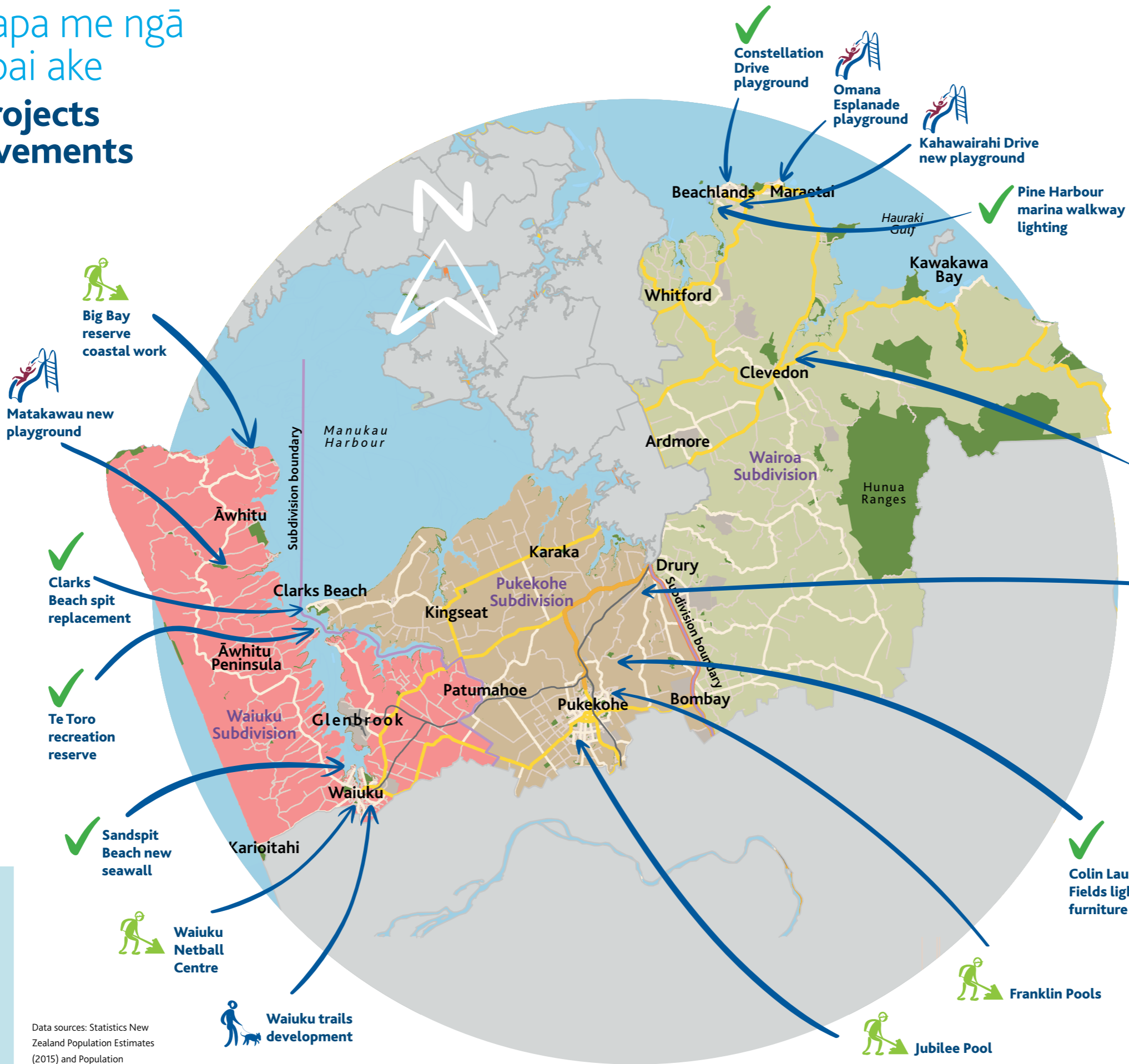
KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals
-  Current track renewals

LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road

Data sources: Statistics New Zealand Population Estimates (2015) and Population Projections (2013 Census).



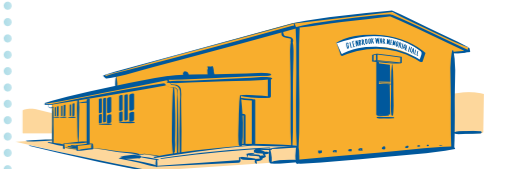
We are home to more than **190** local parks and sportsfields, **2** libraries and **6** rural libraries, **1** recreation centre and **3** pools



Franklin has just under **20,000ha** of parkland, ranging from small urban parks to large regional parks on the coast



Increase in population expected from **71,100** to **106,800** by 2033



Home to **32** community halls

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights include significant renewals to coastal features such as the Sandspit seawall and beachfront development, Te Toro Reserve retaining wall and the Clarks Beach seawall. Year one physical work on the Waiuku Trails development is complete. Our application for Hunua Trail portion as a 'Heartland Ride' was successful. Accreditation will promote the trail route and is part of the of the government-funded cycle trail initiative.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	80%	82%	80%	80%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	25%	32%	31%	25%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	83%	New Measure	New Measure	The target was based on previous years' local board work programme activities. It was exceeded as the community-led practice is championed through activities such as the Franklin Youth Advisory Board planning and mentoring sessions, Children's Day and Youth Week events.
The percentage of Empowered Communities activities that build capacity and capability	●		30%	85%	New Measure	New Measure	The target was based on previous years' local board work programme activities. It was exceeded as community capacity and capability is being built through activities such as supporting Franklin Youth Advisory Board members to develop youth leadership and recruiting for the community patrol group.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		52%	49%	New Measure	New Measure	The result is slightly below target, as most of the programmes in this area are delivered by a council owned and operated arts facilities.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		3,100	2,000	New Measure	New Measure	Two Movies in Parks events were included in the baseline and target. The location of both movies changed this year. It's unclear what caused lower than expected attendance, but this may have included location, weather, movie selection, and other activities occurring on the event days.
The percentage of attendees satisfied with a nominated local community event	●		75%	84%	New Measure	New Measure	
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		240,300	285,540	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		71%	71%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WiFi networks)	●		160,000	137,478	New Measure	New Measure	Library internet sessions' performance and decline was mostly driven by declining WiFi sessions at both Pukekohe and Waiuku libraries, despite a 15 per cent increase in WiFi sessions at Waiuku Library late in the year. For Aucklanders without data access, free library WiFi remains an important means of access to information and participation.
The number of visits to library facilities	●		280,000	298,474	New Measure	New Measure	
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	96%	93%	93%	The high level of satisfaction has been driven mainly by the continued high levels of service by libraries staff (97 per cent) and satisfaction with the libraries' environment and facilities (96 per cent).

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often

The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		74%	61%	New Measure	New Measure	Franklin local board sports parks continue to remain under pressure as the population grows beyond delivery capacity. Our geographical size has lead to localised shortfalls of capacity and we are working to address this across facilities such as Te Puru Park and Karaka sports complex.
The customers' Net Promoter Score for Pool and Leisure Centres	●	^	10	1	-1	10	Franklin Local Board pools and leisure centres received negative feedback about cleaning and pool temperatures during the winter months. Customer experience was significantly affected with aquarobics classes and swimming lessons cancelled. There were positive comments on staff friendliness and the quality of instruction.

We provide safe and accessible parks, reserves, and beaches

The percentage of users who are satisfied with the overall quality of local parks	●		71%	59%	New Measure	New Measure	Satisfaction with local parks is below target as Franklin local board area's growth requires continual investment to provide or renew facilities. This statistic includes beachfronts which suffered storm damage this year.
The percentage of residents who visited a local park in the last 12 months	●	^	76%	79%	77%	76%	

We showcase Auckland's Māori identity and vibrant Māori culture

The percentage of local programmes, grants and activities that respond to Māori aspirations	●		9.1%	25.5%	New Measure	New Measure	
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Local Environmental Management

We support community-led recycling programmes developing zero waste capability with litter clean-up days, and erection of "Be a Tidy Kiwi" signs. Franklin Festival event featured in Waiuku, formerly held in Auckland central. Franklin local board area alone represents 24% of the Auckland City land mass and such events connect initiatives around pest eradication, making them easier

and more collaborative. The Franklin Local Board area borders two oceans, and contains the Waiuku River, the Wairoa River and the Manukau Harbour. It contains the mighty water reservoirs of the Hunua Ranges, so significant effort is called for, and funding is used for planting, fencing, weeding and pest control to improve all water quality.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▼	100%	89%	100%	100%	We delivered eight of nine projects with the Manukau Harbour Forum work programme delayed until the new financial year.

Local Planning and Development

The high-level project plan (HLPP) to regenerate Pukekohe's town centre was approved this year through Pānuku Development, to provide a framework for Pukekohe's development as it faces rapid growth and increased population. Apart from attracting larger

employers and wider horticultural and agricultural growth, there are benefits to the community around reduction in the need to travel long distances in vehicles to workplaces.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	●	100%	100%	100%	100%	Both business associations complied with their BID policy obligations which include submitting a strategic plan, annual financial accounts and annual business plans to Auckland Council.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

COMMUNITY SERVICES

Satisfaction with local parks is below target as Franklin Local Board area's growth requires ongoing investment to provide or renew more local facilities. This statistic includes beachfronts which have taken quite a beating from storm damage this year.

Satisfaction with sports facilities is also below target for similar reasons around rapid growth, especially in youth sporting codes. The board is keen to address these issues, especially with sports facilities at Te Puru Park in Beachlands and the Karaka multi-sports complex. We completed lighting and furniture renewals at Colin Lawrie Fields.



Te Puru Park

Te āhuatanga ā-rohe

Local flavour

Community-led project shows how it's done



Dozens of locals turned out for a planting day as part for the opening of the Waiuku Trails.

People power triumphed when the Franklin Local Board, Waiuku Trails Implementation Committee, volunteers and the public came together to see the first soil turned on the trails project in March this year.

The board is backing the trails financially but the hard work of volunteers who came together to champion this community-led project saw it take on a momentum few expected.

Kaumātua George Flavell walks the area daily and says he's proud to be involved in preserving a beautiful and relaxing space for future generations.

Community groups, clubs, and local service organisations such as Lions and Rotary all played a part in advancing the plan, but it was committee chair Barry Gibbons who – somewhat begrudgingly – accepted the plaudits.

"This is all about the future and creating a wonderful amenity for the community. I didn't achieve that, we all played a part."

The New Zealand Walking Access Commission/Ara Hikoi Aotearoa didn't agree, naming him an Outdoor Access

Champion just days after the sod-turning.

The board nominated him for the award, which recognises those who make significant contributions to public access to the outdoors.

The trails will provide people with the opportunity to walk safely around the town and experience the history and culture on offer by linking the foreshore, open space, esplanade reserves, parks and residential streets with key destinations and the heart of the town.

"This is all about the future and creating a wonderful amenity for the community"

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,313	11,313	13,802
Targeted rates		547	560	562
Subsidies and grants for operating purposes		6	7	7
Fees and charges		316	233	265
Local authorities fuel tax, fines, infringement fees and other receipts		47	32	108
Total operating funding		12,230	12,145	14,744
Applications of operating funding:				
Payment to staff and suppliers	1	13,365	9,972	11,494
Finance costs		675	675	1,344
Internal charges and overheads applied		1,466	1,466	1,900
Other operating funding applications		0	0	0
Total applications of operating funding		15,506	12,113	14,738
Surplus (deficit) of operating funding		(3,276)	32	6
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	10,274	6,022	10,959
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		10,274	6,022	10,959
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		622	875	1,381
- to improve the level of service		(134)	1,323	383
- to replace existing assets		6,510	3,856	9,201
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	6,998	6,054	10,965
Surplus (deficit) of capital funding		3,276	(32)	(6)
Funding balance		0	0	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Franklin included streetscaping services for trees and the maintenance of the Clevedon Showgrounds Reserve.
- The increase in debt is above plan due to higher than anticipated payments to suppliers and capital expenditure, resulting in an additional requirement to debt fund capital expenditure.
- Capital expenditure is above plan due to unplanned emergency renewals of coastal assets at Clarks Beach as a result of storm damage.
This is partially offset by the deferral of growth and improvement projects for trails and walkways and coastal renewals, including the implementation of the Waiuku Trails Plan, the Pohutukawa Coast Trails Plan and the Puriri Road Reserve access improvements. The deferrals were due to a lack of delivery capacity and these projects will be delivered in future years.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)

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ISSN 2624-1811 (Print)
ISSN 2624-182X (PDF)